



03/21/2020 - COVID-19 Update

We have made the decision to temporarily operate as drive-thru only at all Citizens Bank & Trust offices beginning Monday, March 23. The lobbies will be available by appointment only.

To make an appointment, please call:

- Trenton: 706-657-5678
- Lookout: 706-820-2428
- Higdon: 256-597-2000

Or email us at Support@TrustCBT.com

All drive-thru windows will remain open during regular business hours

You can manage your money your way using:

- NetTeller online banking
- CB&T Mobile Banking app with mobile deposit available for Apple and Android devices
- iTalk telephone banking

For our customers that have been impacted by the COVID-19 outbreak and need assistance, please contact our main office at 706-657-5678.

CB&T Is Proactive:

- Our offices are stocked with necessary cleaning supplies.
- Our janitorial staff will continue thorough cleanings

- We will continue to be on-site to serve your financial needs

Stay Safe:

- Wash your hands frequently
- Practice social distancing

If you think that you are sick or might have been exposed, please do not request a lobby appointment. Call us and we can discuss your needs.

Please be cautious of email and phishing scams and other misinformation related to the COVID-19 pandemic

We are closely monitoring this situation and will return to regular lobby access as soon as possible.

If you have any questions, please call us at 706-657-5678 or email us at Support@TrustCBT.com

Thank you,

Your CB&T Family